

AN INTEGRITY COMPANY

WELCOME!

Thank you for joining us!

For audio, use your computer's speakers, OR dial in using the number on your screen.

Not Contracted Yet? Call us today to boost YOUR sales! **800-842-7799** <u>marketing@goldencareusa.com | www.goldencareagent.com</u>

Why GoldenCare?

- Perfect Portfolio of Products
- Superior, Personal Backend Support
- Product and Sales Training
- LTC CEO Selling Tools Software
- GoldenCare Rewards Program
- CSG Actuarial Comparison Tools
- StrateCision Comparison Tools
- Discounted E&O Coverage
- InstaPIVOT[™] STC Underwriting Tool
- CareOptions Health and Wellness Hub
- Integrity LTCi Referral Program

OmniFlex STC vs Traditional LTCi & Hybrid Plans

OmniFlex[™] STC

Traditional LTCi & Hybrid Plans

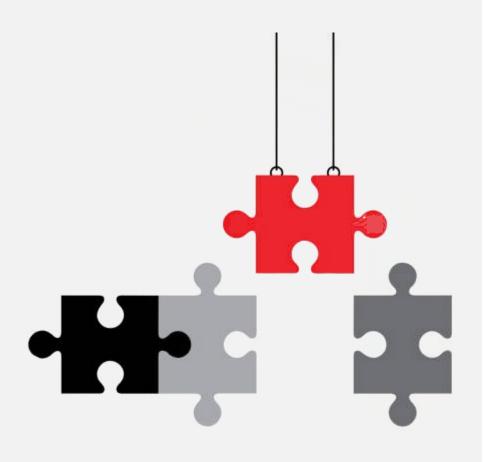
Fact is... the demand for LTCi, STCi & HHC have never been higher and is ever-increasing!



- **90%** of married couples will require some type of care.
- 90% of adults have never had a real discussion about long term care planning.
- **61%** of people surveyed said they would rather die than go into a Nursing Home.

Consumers are worried they'll end up in a Nursing Home. They are waiting for you to mention LTCi/STCi/HHC as an option to help KEEP THEM OUT of those facilities.

https://brokerworldmag.com/helping-clients-understand-the-cost-of-long-term-care-in-2022/





A Shifting Market

The Short-Term Care insurance industry is growing rapidly with an introduction of policies that expand coverage levels and underwriting qualifications.

Where Long-Term Care insurance is known for its in-depth underwriting, STC is stepping up to offer coverage in similar care settings, with less stringent underwriting and lower premiums.

This will allow more of your clients to qualify for and afford coverage. Translation.....WE CAN HELP MORE PEOPLE!

Why STC Can Help Save the Industry !

Long Term Care Plans

- Minimum 2 Years (3, 4, 5+, Unlimited)
- Inflation Can GREATLY Increase Carrier Exposure & Risk
- Risk of Catastrophic Claims Affecting Entire Blocks
- Much More Stringent UW Required
- LONG Apps & Big Delays to Issue
- Added Premium Needed to Cover Block
- Complex with Certifications Needed

Short Term Care Plans

- Maximum 1 Year Caps the Indiv. Risk!
- Limited Benefit Period Softens Inflation Blow to Carrier
- With a Limited Benefit Period, No Real Catastrophic Claims
- Underwriting Can Throw Net Wider
- Shorter Apps & Very Fast Issue Times
- Can Keep Very Flexible & Affordable
- Much Simpler & No Special Certs.

STC Allows to go "Back to the Future" Again and Protect Older Prospects!

It's time to abandon the notion that Short-Term Care is only an alternative solution for declined LTCi cases!

It's time to re-program our LTCi brains into accepting the fact that STCi can be a better option than LTCi or Hybrids in many cases.





SHORT-TERM CARE DESERVES A SEAT AT THE "BIG BOYS" TABLE



Partner with experts in the Longevity Health Care industry. Our team has even helped develop STC plans to fit the growing consumer need!

We work the major players:



NATIONWIDE HOME CARE PLANS

Product/State Availability

(confirmed as of 08/29/2023)

GTL Recover Cash Availability:

AK, AL, AR, AZ, CT, DC, DE, GA, IA, ID, IL, KY, LA, MI, MO, MS, MT, NC, NE, NH, NM, NV, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, WV, WY

Aetna Recovery Care Availability:

AL, AR, AZ, CO, DE, GA, IA, ID, IL, IN, KY, LA, MD, MI, MO, MS, MT, NC, ND, NE, NH, NV, OH, OK, OR, RI, SC, SD, TN, TX, UT, WI, WV, WY

OmniFlex Available

AK, AL, AR, AZ, CO, DC, GA, HI, IA, ID, IL, LA, MD, MI, MO, MS, MT, NC, ND, NE, NH, NV, OH, OK, SC, SD, TN, TX, WI, WV, WY

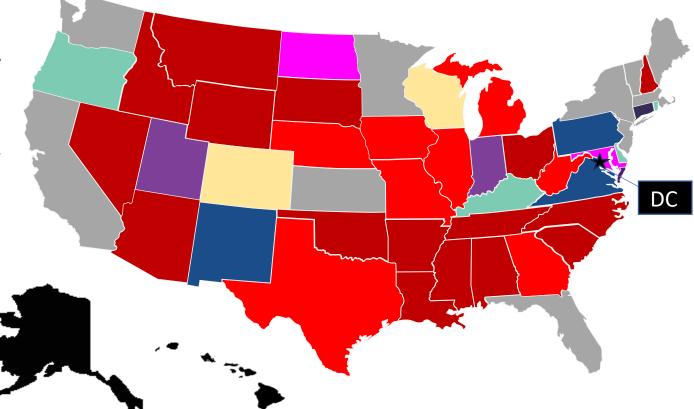
Wellabe Essential Care Available

CO, GA, IA, IL, MI, MO, NE, TX, WI, WV

All 4 Products Available

Aetna, GTL & OmniFlex Available

Aetna, OmniFlex & Wellabe Available



<u>Aetna & OmniFlex Available</u> <u>GTL & OmniFlex Available</u> <u>Aetna & GTL Available</u>

OmniFlexTM **Product** Availability

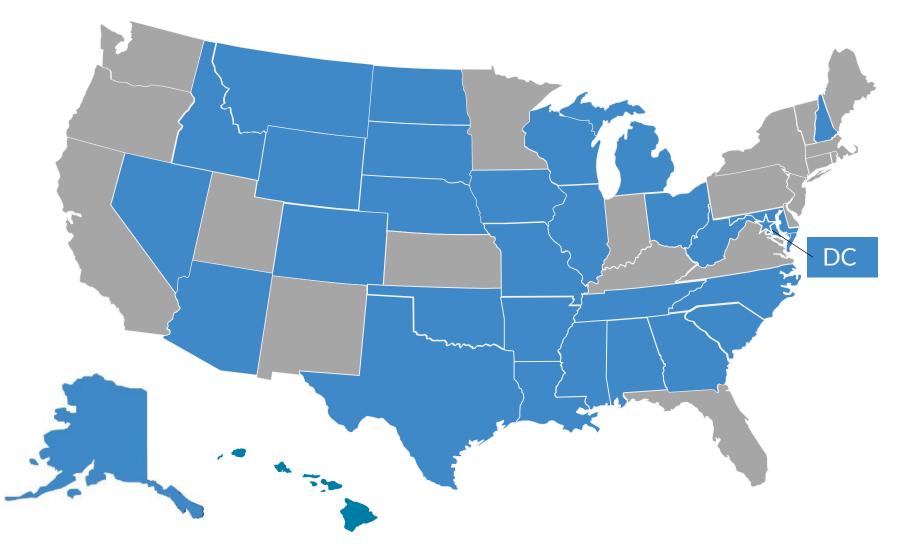
Availability as of 08/30/2023



OmniFlex[™] Availability

AL, AK, AR, AZ, CO, DC, GA, HI, IA, ID, IL, LA, MD, MI, MO, MS, MT, NC, ND, NE, NH, NV, OH, OK, SC, SD, TN, TX, WI, WV, WY







OmniFlexTM

- Flexible, Comprehensive & Robust Benefits
- Built-in Restoration of Benefits
- Built-in *Fast-50[™]* Cash Benefit (pay family/friends)
- Affordable Premiums
- Simple plans that are easy to understand
- Much easier underwriting (more people can qualify!)
- Much faster underwriting process: ~ 1 week
- Faster/Easier claim process (No 90-cert required)
- Insures up to age 89! (LTCi cut off is age 79)
- Much bigger and stronger then old STCi policies

No 90-day certification requirement for claim:

Top health conditions and events that would **NOT** trigger Long-Term Care insurance claims, but **WOULD** trigger Short-Term Care insurance claim:

- Knee replacement
- Osteoporosis / broken bones
- Cardiac arrest
- Heart Valve Replacement
- Bypass surgery
- Hip Replacement
- Motor vehicle accident recovery

This is why restoration of benefits is so HUGE with STCi policies!

Omniflex Short-Term Care Rates Monthly

	CLASSIC	PREMIER	<u>ULTIMATE</u>
	\$100/DAY Facility & Home Health	\$200/DAY Facility & Home Health	\$400/DAY Facility \$300/DAY Home Health
	MONTHLY	MONTHLY	MONTHLY
60 Years	\$37.20	\$71.64	\$129.92
65 Years	\$55.47	\$107.93	\$196.70
70 Years	\$85.36	\$167.01	\$305.12
75 Years	\$134.89	\$265.43	\$486.26
80 Years	\$205.80	\$407.10	\$747.68

Example rates above are Married Rates in Alabama (& majority of states) for ManhattanLife OmniFlex[™] STC – 0-Day Elimination Facility & HHC

Omni $Flex^{TM}$ Can REALLY Pack A Punch...

Facility Benefit Description	Max. Daily Benefit	Max. Monthly Benefit	Max. for 360 Day Ben. Per.	Fac. Max. if FULL Restore
Facility – No Inflation	\$400/Day	\$12,000/Mos.	\$ 144,000/BP	\$ 288,000/Max.
Facility – w/ Inflation	\$800/Day	\$24,000/Mos.	\$ 288,000/BP	\$ 576,000/Max.

HHC Benefit Description	Max. Daily Benefit	Max. Monthly Benefit	Max. for 360 Day Ben. Per.	HHC Max. if FULL Restore
HHC – No Inflation	\$300/Day	\$ 9,000/Mos.	\$ 108,000/BP	\$ 216,000/Max.
HHC – w/ Inflation	\$600/Day	\$18,000/Mos.	\$ 216,000/BP	\$ 432,000/Max.

Plan Benefit Description	Max. Daily Benefit	Max. Monthly Benefit	Max. for 360 Day Ben. Per.	Plan Max. if FULL Restore
Fac. & HHC - No Infl.	Varies	Varies	\$ 252,000/BP	\$ 504,000/Max.
Fac. & HHC – w/ Infl.	Varies	Varies	\$ 504,000/BP	\$ 1,008,000/Max.

OmniFlexTM Can REALLY Pack A Punch...

Facility Benefit Description	Max. Daily Benefit	Max. Monthly Benefit	Max. for 360 Day Ben. Per.	Fac. Max. if FULL Restore
Facility – No Inflation	\$400/Day	\$12,000/Mos.	\$ 144,000/BP	\$ 288,000/Max.
Facility – w/ Inflation	\$800/Day	\$24,000/Mos.	\$ 288,000/BP	\$ 576,000/Max.

HHC Benefit Description	Max. Daily Benefit	Max. Monthly Benefit	Max. for 360 Day Ben. Per.	HHC Max. if FULL Restore	OmniFlex [™] IOWA
HHC – No Inflation	\$300/Day	\$ 9,000/Mos.	\$ 108,000/BP	\$ 216,000/Max.	🔶 Age 55
HHC – w/ Inflation	\$600/Day	\$18,000/Mos.	\$ 216,000/BP	\$ 432,000/Max.	Premium:
					\$90.98/Mos.

Plan Benefit Description	Max. Daily Benefit	Max. Monthly Benefit	Max. for 360 Day Ben. Per.	Plan Max. if FULL Restore
Fac. & HHC - No Infl.	Varies	Varies	\$ 252,000/BP	\$ 504,000/Max.
Fac. & HHC – w/ Infl.	Varies	Varies	\$ 504,000/BP	\$ 1,008,000/Max.

OmniFlexTM Can REALLY Pack A Punch...

Facility Benefit Description	Max. Daily Benefit	Max. Monthly Benefit	Max. for 360 Day Ben. Per.	Fac. Max. if FULL Restore
Facility – No Inflation	\$400/Day	\$12,000/Mos.	\$ 144,000/BP	\$ 288,000/Max.
Facility – w/ Inflation	\$800/Day	\$24,000/Mos.	\$ 288,000/BP	\$ 576,000/Max.

HHC Benefit Description	Max. Daily Benefit	Max. Monthly Benefit	Max. for 360 Day Ben. Per.	HHC Max. if FULL Restore	OmniFlex [™]
HHC – No Inflation	\$300/Day	\$ 9,000/Mos.	\$ 108,000/BP	\$ 216,000/Max.	IOWA
HHC – w/ Inflation	\$600/Day	\$18,000/Mos.	\$ 216,000/BP	\$ 432,000/Max.	🔶 Age 55

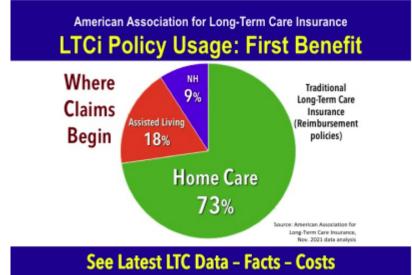
Premium:

Plan Benefit Description	Max. Daily Benefit	Max. Monthly Benefit	Max. for 360 Day Ben. Per.	Plan Max. if FULL Restore	\$163.02/Mos
Fac. & HHC - No Infl.	Varies	Varies	\$ 252,000/BP	\$ 504,000/Max.	
Fac. & HHC – w/ Infl.	Varies	Varies	\$ 504,000/BP	\$ 1,008,000/Max.	

Average Length of LTC claim:

Distribution and duration of long-term care services

Type of care	Average number of years people use this type of care	Percent of people who use this type of care (%)
Any Services	3 years	69
	At Home	
Unpaid care only	1 year	59
Paid care	Less than 1 year	42
Any care at home	2 years	65
	In Facilities	
Nursing facilities	1 year	35
Assisted living	Less than 1 year	13
Any care in facilities	1 year	37



www.AALTCI.org / LTCFacts-2022

Source: U.S. Department of Health and Human Services, LongTermCare.gov, <u>https://acl.gov/ltc/basic-needs/how-much-care-will-you-need</u> American Association for Long-Term Care Insurance, 2022, www.aaltci.org

LTCi policies benefits being sold today:

GoldenCare/AIM have written over 30 million of Omaha LTCi premium over the last 3 years.

What kind of benefits are being sold by our agents?

- 65.5% of policies sold have max benefits between 2 3.5 years
- 15.4% of policies sold have max benefits greater then 5 years.
- Average annual LTCi premium YTD on Omaha is \$2,804

Most of our clients over the age of 65, have max benefits of 2 years. Why, because with today's LTCi premiums its too expensive to buy more.

Let's take a look......

Long/Skinny Traditional Design vs Short/Fat Design

Long/Skinny

- Monthly Maximum Benefit \$4500
- <u>5 year</u> Benefit Period
- 100% Assisted Living
- 5% Compound Inflation Rider
- Policy maximum \$270,000
- Annual Premium: **\$11,488.30**

Short/Fat

- Monthly Maximum Benefit \$7500
- <u>3 year</u> Benefit Period
- 50% Assisted Living
- 3% Compound Inflation Rider
- Policy maximum \$270,000
- Annual Premium: **\$8,601.77**

Short/Fat 2.0

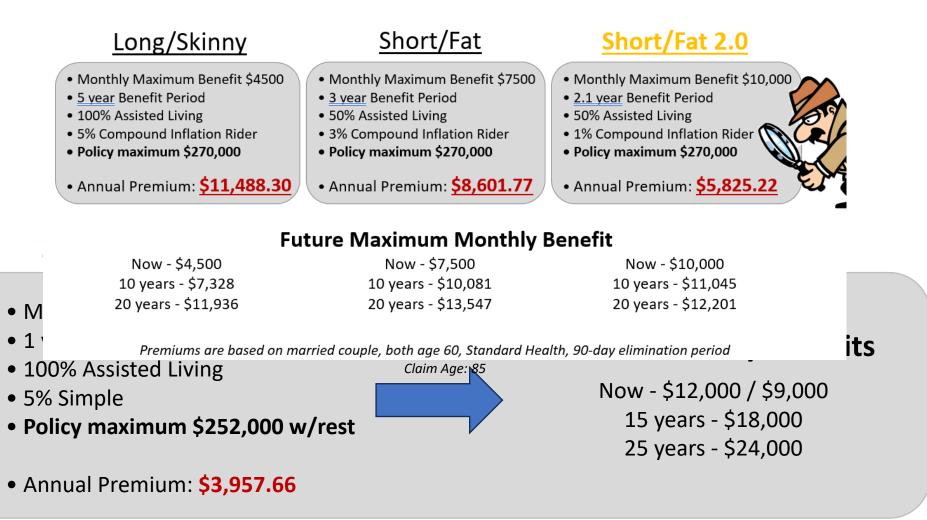
- Monthly Maximum Benefit \$10,000
- 2.1 year Benefit Period
- 50% Assisted Living
- 1% Compound Inflation Rider
- Policy maximum \$270,000
- Annual Premium: **\$5,825.22**

Future Maximum Monthly Benefit

Now - \$4,500 10 years - \$7,328 20 years - \$11,936 Now - \$7,500 10 years - \$10,081 20 years - \$13,547 Now - \$10,000 10 years - \$11,045 20 years - \$12,201

Premiums are based on married couple, both age 60, Standard Health, 90-day elimination period Claim Age: 85

Long/Skinny Traditional Design vs Short/Fat Design



Time to Compare.....

OmniFlex[™] STC vs Traditional LTCi

FEATURE	OmniFlex™	Traditional LTCi
Facility Benefit	\$12,000/month	\$4,000/month
Home Health Care Benefit	\$9,000/month	\$4,000/month
Total Benefit	Facility 1yr / \$144K per claim HHC 1yr / \$108K per claim (\$252K w/Restoration!)	3yr \$144K (Policy Max)
Elimination Period	90-day Fac / 0-day HHC	90-day Fac w/HHCwaiver
Inflation Included	None	None
Annual Premium:	\$1,410.70	\$1,906.98
Rx Drug Reimbursement Feature	(- \$300)	
NET ANNUAL PREMIUM:	\$1,110.70	\$1,906.98

Female (60), Select Non-Tobacco Health

Come claim time, would you rather...?

Receive **\$144,000** over the course of **1 year** (1-yr @ \$12K per month)

OR

Receive **\$48,000** per year over the course of **3 years** (3-yr @ \$4K per month, \$144k total)



The real advantage comes at claim time

Example 1: Stroke 15-month Facility Claim

	OmniFlex™	Traditional LTCi
Total Paid Out	\$144,000	\$48,000
Benefits still available:	\$144,000 (*Restoration)	\$96,000

Both had a 90-day wait to get benefits paid

Remember...

NET ANNUAL PREMIUMS:

\$1,110.70

\$1,906.98

The real advantage comes at claim time

Example 2: Hip Fracture 6-month Home Care Claim, family provides care

	OmniFlex™	Traditional LTCi
Total Paid Out	\$27,000 with <i>Fast-50™</i>	\$6,000 with 25% Cash Benefit
Both util	zed 1-day Cash Benefit to pay informal o	are from family members

Remember...

NET ANNUAL PREMIUMS:

\$1,110.70



The real advantage comes at claim time

Example 3: Hip Fracture 6-month Home Care Claim, RN visiting 3x weekly (\$150/visit)

	OmniFlex™	Traditional LTCi
Total Paid Out	\$21,600	\$10,800 or less
	NOTE: OmniFlex is a full indemnity benefit!	

Remember...

NET ANNUAL PREMIUMS:

\$1,110.70



OmniFlex[™] STC vs Traditional LTCi

FEATURE	OmniFlex™	Traditional LTCi
Facility Benefit	\$12,000/month	\$6,000/month
Home Health Care Benefit	\$9,000/month	\$6,000/month
Total Benefit	Facility 1yr / \$144K per claim +HHC 1yr / \$108K per claim \$252K (w/Restoration!)	3½ years \$252K (Policy Max)
Elimination Period	0-day Fac / 0-day HHC	90-day Fac w/HHC waiver
Inflation Included	5% Simple	3% Compound
Annual Premium:	\$2,936.60	\$7,154.92
Prescription Drug Reim Feature	(-\$300)	
NET ANNUAL PREMIUM	\$2,636.60	\$7,154.92

Single Female (60), Select Non-Tobacco Health

OmniFlex[™] STC vs Traditional LTCi

FEATURE	OmniFlex™	Traditional LTCi
Facility Benefit	\$12,000/month	\$6,000/month
Home Health Care Ber	nefit \$9,000/month	\$6,000/month
Total Benefit	Facility 1yr / \$144K per claim +HHC 1yr / \$108K per claim \$252K (w/Restoration!)	3½ years \$252K (Policy Max)
Elimination Period	0-day Fac / 0-day HHC	90-day Fac w/HHC waiver
Inflation Included	5% Simple	3% Compound
Annual Premium:	\$5,502.42	\$9,567.43
Prescription Drug Reim	Feature (-\$600)	
NET ANNUAL PREMIUN	v \$4,902.42	\$9,567.43

Married Couple Male (60) & Female (60), Select, Non-Tobacco Health

OmniFlex[™] STC w/Life vs. LTC/Life Hybrid

\$250,000 total LTC Benefit w/\$7000/m, 3% compound, \$250K Death Benefit Single Female (60), Preferred Non-Tobacco Health

	Annual Premium					
	Nationwide – Care Matters II	\$9,527				
61	Combined Annua	al Premium				
	OmniFlex STC + Columbus IUL Life	\$7,271	STC Premium: \$2,936 /year			
			Life Premium: \$4,335/year (\$250k db)			
		wide Paid to age and to age and to age a				

OmniFlex[™] STC w/Life vs. LTC/Life Hybrid

\$250,000 total LTC Benefit w/\$7000/m, 3% compound, <mark>\$150K Death Benefit</mark> Single Female (60), Preferred Non-Tobacco Health

Annual Premium					
Nationwide – CareMatters II	\$9,527				
Combined Annu	ial Premium				
OmniFlex STC + Columbus IUL Life	\$5,653	STC Premium: \$2,936 /year			
		Life Premium: \$2,717/year (\$250k db)			
*Nationwide Paid to age 100					
*OmniFlex inclu	des Restoration o	of Benefits			
	Nationwide – CareMatters II <u>Combined Annu</u> OmniFlex STC + Columbus IUL Life *Nationv	Nationwide – CareMatters II \$9,527 <u>Combined Annual Premium</u> OmniFlex STC + Columbus IUL Life \$5,653			

OmniFlex[™] STC vs Nationwide CareMatters Together

Benefits at Claim Time – 25 years later

Female (60) Preferred Health

Combined Annua	<u>I Premium</u>	Monthly STC Benefit	<u>Guaranteed</u> <u>LTC Benefit</u>	<u>Guranteed</u> <u>Death Benefit</u>
Nationwide – CareMatters Together With Inflation on LTC Benefit	\$9,527	\$14,230/month	\$527,786 <u>OR</u>	\$250,000 (GMDB \$33,600)
			STC Benefit w/Restoration	<u>Guaranteed</u> <u>Death Benefit</u>
OmniFlex + Columbus IUL With Inflation on LTCi	\$7,27 1	\$24,000/month	\$504,000 <u>&</u>	\$250,000

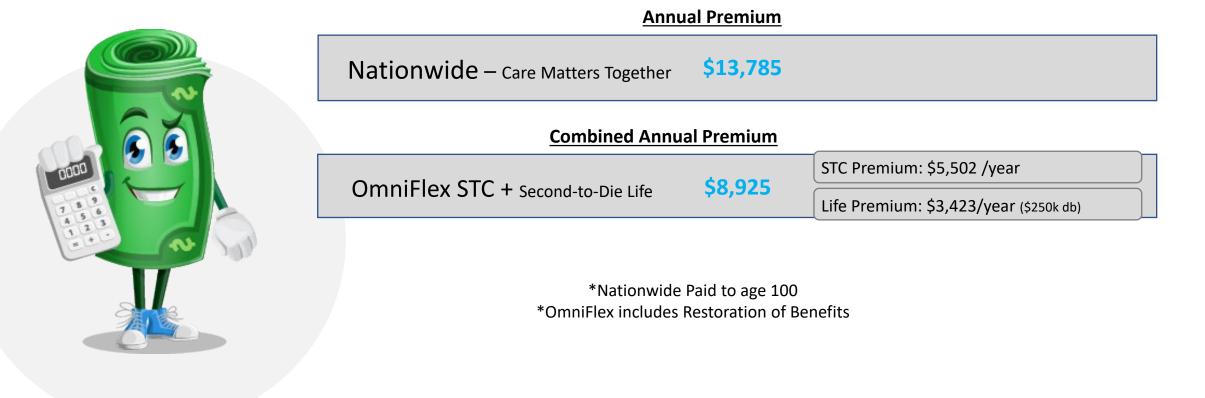
Cuerenteed

Curantaad

* Nationwide paid to age 100 *OmniFlex includes Restoration of Benefits

OmniFlex[™] STC w/Life vs. LTC/Life Hybrid

\$250,000 total LTC Benefit w/\$7000/m, 3% compound, \$250K Death Benefit Married Couple, Male (60) & Female (60), Preferred Non-Tobacco Health



OmniFlex[™] STC vs Nationwide CareMatters Together

Benefits at Claim Time – 25 years later

Married Male (60) & Female (60) Preferred Health

Combined Annua	l Premium	Monthly STC Benefit	<u>Guaranteed</u> LTC Benefit	<u>Guaranteed</u> Death Benefit
Nationwide – CareMatters Together With Inflation on LTC Benefit	\$13,785	\$14,230/month	\$527,786 <u>OR</u>	\$250,000 (GMDB \$25,200)
			<u>STC Benefit</u> w/Restoration	<u>Guaranteed</u> Death Benefit
OmniFlex + 2 nd -To-Die Life With Inflation on LTCi	\$8,925	\$24,000/month	\$504,000 <u>&</u>	\$250,000

Cuarantaad

*Nationwide Paid to age 100 *OmniFlex includes Restoration of Benefits

OmiFlexTM





AN INTEGRITY COMPANY

Thank you for joining us today!

For attending, we will send the CE Voucher, copy of these presentation slides, and more!

Watch your inbox for our email!

Not Contracted Yet? Call us today to boost YOUR sales! **800-842-7799** <u>marketing@goldencareusa.com</u> | <u>www.goldencareagent.com</u>

Why GoldenCare?

- Perfect Portfolio of Products
- Superior, Personal Backend Support
- Product and Sales Training
- LTC CEO Selling Tools Software
- GoldenCare Rewards Program
- CSG Actuarial Comparison Tools
- StrateCision Comparison Tools
- Discounted E&O Coverage
- InstaPIVOT[™] STC Underwriting Tool
- CareOptions Health and Wellness Hub
- Integrity LTCi Referral Program
- Bring In An Expert Service

OmniFlex STC vs Traditional LTCi & Hybrid Plans